



HCP LIMITED WARRANTY

Standard Terms and Conditions

HCP Pumps warrants that its product is free from defects in material and workmanship for a period of one (1) year from date of purchase.

During the Warranty period HCP will repair or replace to the original user or consumer parts which prove defective due to defective materials or workmanship of HCP.

HCP shall have and possess the sole right and option to determine whether to repair defective equipment parts or components.

HCP start-up reports must be completed by a HCP representative and returned to HCP Pumps America within three months of date of purchase to support warranty claims. HCP will not be responsible or liable for the cost of field labor or other charges incurred by the customer in removing any HCP product thereof.

This Warranty will not apply to defects or malfunctions resulting from failure to properly install operate or maintain the unit in accordance with provided instructions. (2) to failures resulting from abuse or negligence (3) normal maintenance services and the parts used in connection with service (4) to the units which are not installed in accordance of Local codes(5) units is used for purposes other than for what it was manufactured and designed use(6) improper voltage, lighting, sand , chemical and other abrasive materials.

As to any HCP product, after the expiration of the time period of the warranty applicable thereto as set forth above. THERE WILL BE NO WARRANTIES INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY FOR ANY PARTICULAR PURPOSE.

UNDER NO CIRCUMSTANCES WILL HCP BE RESPONSIBLE FOR ANY OTHER DIRECT OR CONSEQUENTIAL DAMAGES INCLUDING BUT NOT LIMITED TO LOST PROFITS LOST INCOME, LABOR CHARGES , DELAYS IN PRODUCTION, IDLE PRODUCTION , WHICH DAMAGES ARE CAUSED BY ANY DEFECT IN MATERIAL AND OR WORKMANSHIP AND OR DAMAGE OR DELAYS IN SHIPMENT. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER EXPRESS OR IMPLIED WARRANTY INCLUDING ANY WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE.

All warranty claims must have written authorization from HCP Pumps America (RMA #) to process the claim with the item in question being sent to HCP Pumps America authorized repair facility. Any claim that is sent without RMA or shipped directly to HCP will be refused. Start up reports must be on file at HCP Pumps America before a RMA number is issued.

YOUR ACCEPTANCE OF ANY GOODS SUPPLIED BY US OR ON OUR BEHALF, SHALL, WITHOUT LIMITATION CONSTITUTE ACCEPTANCE OF ALL TERMS AND CONDITIONS STATED ABOVE.